

Company | **Trinnovations**

Trinnovations is a rapidly growing technology company located in Southern California that needed a cost-effective and robust project management tool to help manage its numerous research and development projects.

Foresight | **Why They chose @task**

Trinnovations needed an easy-to-implement, web-managed approach to project management that was designed to help increase organizational efficiencies, maximize management resources, facilitate team collaboration, and foster individual responsibility and productivity. Trinnovations was also looking for a tool that they could use for task and project management, for financial invoicing, and for training employees. The open source project management tool they were originally using lacked regular maintenance and required ongoing in-house programming to meet day-to-day business needs.

Trinnovations chose @task. “We tested more than 20 project management tools, and @task provided us the most affordable and comprehensive package,” said Anthony Faulds, President of Trinnovations. “@task’s multi-option payment plan offers competitive pricing packages for small businesses and still allows room for growth. @task can handle both the service and support aspects of our company and provides management with a clear picture of employee productivity. The customizable reports allow us to track billable hours, and more importantly, paints a clear picture of our ROI.”

By implementing @task, Trinnovations can define its staff in terms of groups, roles, and access levels for multiple projects and tasks. Customizable reports are easy for tracking employee progress as they become more efficient and learning curves diminish. Users easily redefine task dependencies and customize their @task portal to give them a comfortable interface and convenient access to their roles and responsibilities. Users can access @task securely from any Internet browser or WAP-enabled device.

Hindsight | **Why @task was the Right Choice**

“@task is an established, out-of-the-box solution that allows us to concentrate on our business rather than wasting time tasking and tracking projects,” said Faulds. “We haven’t needed much time from @task’s customer support team because the tool is so intuitive and easy to use, which is a true compliment to AtTask’s developers. There are a lot of features that we do not use yet, but it is good to know that as our business continues to grow, rather than having to adopt or change to another tool, @task will grow with us.”

Abraham Knell, Vice President of Sales for AtTask, Inc., said “@task not only simplifies project management for Trinnovations, it also integrates with their accounting application and addresses training needs relating to employee knowledge, abilities, and learning curve. @task provides Trinnovations with a flexible and innovative tool that will grow with the company’s staff and technology needs.”